

Privacy Notice For Customers, Suppliers

Thai Rubber Latex Group Public Company Limited (“Company”) focuses on providing the best service to you. The Company is aware of the importance of protecting personal data of customers, suppliers, and therefore has a system for data security and concise operating procedures, as well as measures to protect data security in order to prevent the unauthorized access, disclosure, use or amendment of data. Therefore, the Company has prepared this notice to clarify the details about the collection, use or disclosure of personal data, data retention period, data destruction, as well as the right of the data subject, which you can study the details of personal data protection as follows:

Definition

The “Company” means Thai Rubber Latex Group Public Company Limited and group of undertakings, affiliated businesses.

The “Customer” means a general person who purchases the products or uses the Company's services in the country and foreign countries include the natural person who is related to or representing the corporate client such as executive, director, employee and person whose personal data appears in various documents related to the contact between the legal entity and the Company such as coordinator, shipper, etc.

The Supplier means a natural person/juristic person who sells or sells products or services to the Company, including the natural person involved as representative of such juristic person, such as executive, director, employee and person whose personal data appears in various documents related to the contact between the legal entity and the Companies such as coordinator, shipper, etc.

The “Group/Department/Division” means a person who is an employee of the data controller who has the authority to make decision about the collection, use or disclosure of personal data such as department of marketing and sales, accounting, finance, purchasing, information technology, factories, administration, etc.

1. Purposes of Storage, Collection, Use and Disclosure of Personal Data

The Company collects data for your benefit in the transaction and/or use the service with the Company to comply with the law and related regulations and/or for any other benefit that you have given your consent to the Company by which the Company will keep your data in accordance with the Company's security measures. The Company will process your personal data in accordance with the group/department/division for the following purposes:

Purposes	Legal Base
<p><u>If you are a customer</u></p> <ul style="list-style-type: none"> ● To verify the identity of your personal data to approve a purchase request, execute an order while making a contract, performing the contract, delivering the goods, providing the services, coordinating, delivering the relevant documents and including the verification of the delegation and authorization of power to carry out; ● To process payment, billing or repayment data including accounting purpose and accounting management, auditing of the Company or in the case of debt collection; ● For compliance with regulations and auditing Company's business (both inside and outside); ● To manage the relationship between the Company and you, such as customer care, conducting satisfaction assessment of the complaint received from you in order to improve the quality of products and services of the Company; ● To maintain the database and update the contact information; ● To check email traffic or internet use of employees and customers to prevent the disclosure of confidential information of the Company to the third parties; ● To be used as an information and supporting documents for any operation with the bank, Department of Business Development, Revenue Department, Excise Department, Customs Department, Stock Exchange of Thailand, Securities and Exchange Commission and related external agencies; 	<ul style="list-style-type: none"> ● Contract base ● Legitimate interest base ● Legitimate interest base ● Legitimate interest base ● Legitimate interest base ● Legitimate interest base ● Legitimate interest base ● Legitimate interest base

<ul style="list-style-type: none"> ● To maintain safety inside the building, including exchanging card before entering the CCTV recording area; ● To comply with the law or the order of the agency or a competent official with legal power, e.g. a compliance with a subpoena; ● Compliance with public health laws to prevent communicable diseases, epidemics that may spread and create a broad impact on society; ● To contact and coordinate which is related to the Company's operations; ● For information about the transfer of any legal rights, e.g. merger and acquisition, transfer of business. 	<ul style="list-style-type: none"> ● Legitimate interest base ● Legitimate interest base ● Law compliance base ● Law compliance base ● Legitimate interest base
<p><u>If you are a supplier</u></p> <ul style="list-style-type: none"> ● To carry out various processes before entering into a contract, e.g. considering the qualification of partner, preparing information before entering the purchasing process, such as tracing, comparing prices and preparing median price, identifying names and details of trading partners in the company's internal system, verifying of delegation and authorization of power while submitting bidding documents of the bidder, including the offeror as a service provider, legal advisor, accounting consultant, auditor, computer system development consultant; ● Performance of employment contracts, service contracts, other commercial contracts; ● Inspection of contract work, issuance of an inspection and acceptance certificate 	<ul style="list-style-type: none"> ● Contract base ● Legitimate interest base ● Contract base ● Legitimate interest base

<ul style="list-style-type: none"> ● To process payment, billing or repayment information including accounting purposes and accounting management, auditing of the Company or in the case of debt collection; ● Compliance with relevant laws between partner and company such as tax laws, securities and stock exchange laws; ● To maintain the security inside the building, including exchanging cards before entering the CCTV recording area; ● To comply with the law or the order of the agency or a competent official with legal power such as the compliance with a subpoena; ● Compliance with public health laws to prevent communicable diseases, epidemics that may spread and create a broad impact on society; ● To contact and coordinate which is related to the Company's operations; ● For information about the transfer of any legal rights, e.g. merger and acquisition, transfer of business. 	<ul style="list-style-type: none"> ● Legitimate interest base ● Law compliance base ● Legitimate interest base ● Law compliance base ● Law compliance base ● Legitimate interest base ● Legitimate interest base
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2. Personal Data that the Company Collects from You

The company collects the data, use or discloses and source of information in order to collect your personal data, including:

2.1 General personal data is identity data which means the data about a natural person that allows you to be identified either directly or indirectly, such as:

- Personal data: e.g. identity card data, consisting of a number of identification card, name, surname, gender, date of birth, nationality, data in a copy of passport, data in a copy of house registration, data in a driver's license, father's name, mother's name, data in name-surname change certificate;
- Contact data: address, telephone number, email, LINE ID;

- Financial data, e.g. a copy of bank book containing the bank account number, name-surname, etc.

2.2 Data on activities with the company, e.g. the responding to satisfaction survey and the complaints about products / and or other services of the Company.

2.3 Conversation/meeting data between you and the Company, including telephone conversations, emails, line statement memo, still photo recording, audio recording, or any other method.

The Company may collect certain types of your sensitive personal data for the purpose of this notice, however, the Company will not collect, use and/or disclose this type of information without your express consent except in the case where the law permits.

2.4 Sensitive Personal Data, e.g.

- Religious data;
- Blood Group data.

In general, the Company does not intend to collect and use such data, if you have provided it to the Company, it deems that you have authorized the Company to conceal such data and the said concealed documents will be deemed to be fully effect and enforceable by law in every respect. However, if the Company can't hide data due to some technical restrictions, the Company will collect and use such data as part of the verification of your identity only.

In the event that the Company is necessary to collect sensitive personal data, the company will ask for your consent on a case by case basis, however, unless the law stipulates otherwise.

3. Disclosure of Personal Data

The Company may disclose your personal data to the following types of persons or entities:

3.1 Affiliated businesses, internal department and in the group/department/division relevant according to the process;

3.2 Government officials or agencies who have the authority and a lawful order to perform actions as required by law, such as reporting information to the Revenue Department;

3.3 Agents, contractors/ subcontractors and/or service providers for any actions for the Company, e.g. professional consultants. Auditors, legal advisors, etc.;

3.4 Banks or financial institutions;

3.5 Assignee of rights and duties and any benefits from the Company including those assigned by such transferee to act on behalf, e.g. in case of restructuring, business transfer, merger and acquisition, etc.

4. Your Rights under the Personal Data Protection Act

The Personal Data Protection Act aims to keep your personal data to be more under your control. You can exercise your right under this Act provided in respect of the right of the data subject which is applicable. The details are as follows:

4.1 **The right to request to access, obtain a copy of your personal data** including requesting to disclose the origin of your personal data that the Company stores, collects without your consent, unless the Company has the right to refuse your request by law or court order and in case of requesting an access and receipt of your copy will have a potentially damaging effect on the right and freedom of others.

4.2 **The right to request for correction of your personal data** which is inaccurate or incomplete to be accurate, up-to-date, complete and not to cause the misunderstanding.

4.3 **The right to request the Company to suspend the use of your personal data** in any of the following cases:

- 4.3.1 During the period that the Company is reviewing your request to amend your personal data to be accurate, complete and up-to-date;
- 4.3.2 Your personal data is stored, collected, used or disclosed unlawfully;
- 4.3.3 When your personal data is not required to keep under the purpose that the Company has informed
- 4.3.4 you for the collection, however, you wish the Company to keep that information further for the purpose of exercising your legal rights;
- 4.3.5 During the period that the Company is proving for you to realize the legal ground to collect your personal data or investigate the need to collect, use or disclose your personal data for the public interest due to the fact that you have exercised the right to object to the collection, use or disclosure of your personal data.

4.4 **The right to object** the collection, use or disclosure of your personal data unless the Company has the grounds for lawfully rejecting your request (for example, the Company can demonstrate that the collection, use or disclosure of your personal data have a more legitimate cause or for the establishment of legal claims, compliance or exercise of the right for legal claim or for public benefit according to the company's mission).

4.5 **The right to request for the erasure or destruction** of personal data. You can ask the Company to erase or destroy your personal data or make it non-identifiable if you believe that your personal data has been stored, collected, used and disclosed unlawfully or deem that the Company no longer needs to maintain it in accordance with the purposes involved in the policy or when you have exercised your right to withdraw your consent or exercise your right to object to data processing.

5. Data Collection Period

The Company will keep your personal data for as long as necessary to achieve the objectives collected by the Company. In the event that you have terminated your business relationship with the Company,

the Company will keep your data in accordance with the Company's personal data policy and may continue to store according to the general legal prescription, but not more than 10 years after the termination of the contract.

However, after the expiration of the said period, the Company will erase, destroy your personal data when the need to use that personal data is out of necessity by means of destruction, e.g. through a shredder or permanently deleted from the computer system.

However, in the event of a dispute or lawsuit, the Company reserves the right to keep that data further until the dispute has been given a final order or judgment.

6. Sending or Disclosing Information Abroad

In certain cases the Company may be necessary to disclose your personal data to foreign countries, which may have different personal data protection standards from Thailand because the Company has affiliated businesses, group of undertakings located in foreign countries including doing business or doing various transactions with foreign companies. Therefore, the Company may need to disclose your personal data to those companies, including government agencies, professional consultants, persons involved and necessary to carry out the operation business as usual.

7. Security of Personal Data

7.1 The Company will provide appropriate security measures for personal data and in accordance with the law, policies, regulations, requirements and practices of personal data protection to employees of the Company and other related parties.

7.2 The Company supports and encourages the employees to be knowledgeable and aware of their duties and responsibilities in the collection, use and disclosure of data subject so that the Company can comply with the policy and laws to protect the personal data accurately and effectively.

8. Involvement of Data Subject

The Company discloses personal data details only upon request from the data subject, successor, heir, legal representative or legal guardian which can submit a request on various matters according to the right of the data subject. In this regard the Company will implement it until the completion within a reasonable time, but not more than the time specified by law.

In the event that the data subject, successor, heir, legitimate representative or the legal guardian lodge an objection on the storage, validity or any matters, e.g. the notification of amendment of personal data or the erasure of personal data, the Company will record the evidence of such objection as evidence as well.

9. Access to Personal Data

The Company has determined the individuals who can access to your personal data, including: manager level and above, chiefs, employees, officials, only those who have the related authority to store, collect, use and disclose personal data of processing activities. The Company will ensure that those involved strictly comply with this notice.

10. Amendment to the Privacy Notice

The Company may consider to update, rectify or amend this notice as it deems appropriate and will notify via the Company's website (www.thaitex.com), the Company's sign board, however, the Company encourages you to check regularly for new notification, especially before you will disclose personal data.

Providing data in the consent form document is deemed to acknowledge in accordance with the agreement in this notice. In this regard, please refrain from providing personal data to the Company, if you do not agree with the terms of this notice. If you continue to provide personal data after the notice has been amended and posted in the above channels, then you will be deemed to have been informed of such changes.

11. Inquiries

You can inquire about this notice at:

1. Data Controller

Name: Thai Rubber Latex Group Public Company Limited
Contact Address: (Office)
No. 99/1-3, Village No. 13, Bangna-Trad Road, Km. 7th, Bang Kaew
Sub-district,
Bang Phli District, Samut Prakan Province 10540
Contact Channels: Telephone 0 2033 2333
Website: www.thaitex.com
Email: info@thaitex.com

2. Data Protection Officer (DPO)

Contact Address: 99/1-3 Village No. 13 Bangna-Trad Road Km. 7th, Bang Kaew Sub-district,
Bang Phli District, Samut Prakan Province 10540
Contact Channels: Telephone 0 2033 2333 ext. 407
Email: dpo@thaitex.com